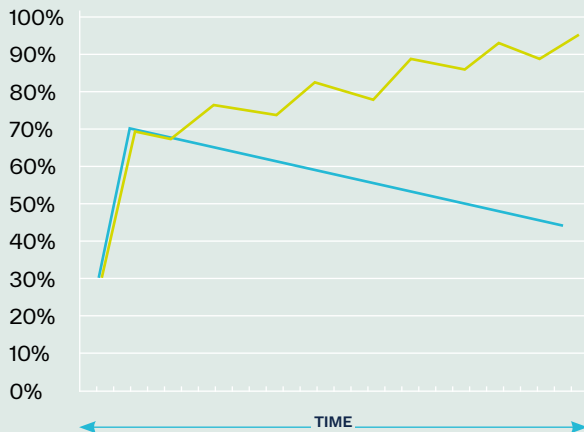


TD SYNnex Security Awareness Program

The human factor plays a major role in making businesses vulnerable to cybersecurity incidents. As much as 70 percent of all breaches are related to employee behavior. Sometimes they are caused by inattentiveness. In many cases, however, employees are insufficiently trained to prevent or stop incidents, putting the systems and data at risk.

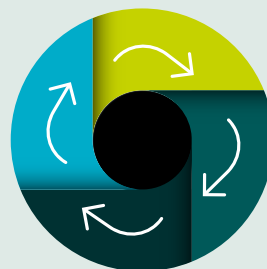


Teaching employees to increase their knowledge and attitude regarding the protection of organisational assets is indispensable. A good security awareness program should educate employees on an ongoing basis. It is proven that a one-time-training only reduces the risk for an accident to occur for a short period of time. Whilst a continuous training program keeps the security knowledge and behavior of the employees at a higher, sustainable level (see chart below). The program is available in 8 languages, including Dutch, English and French.



TD SYNnex APPROACH

TD SYNnex Security Awareness Program combines several elements that benefit both employees and your company as a whole. Because you can offer the program as a white label service to customers, you can easily expand your portfolio without the need for additional knowledge and resources. And your customers? They benefit from all-inclusive, professional support from our experts. Ideally a program consists of a baseline audit, a kick-off event, e-learning, phishing simulation and includes reporting.



- Unconscious Unsafe
- Conscious Unsafe
- Conscious Safe
- Unconscious Safe

	GENERAL	OPTIONAL
Baseline audit	●	
Kick Off session	●	
Access to e-learning program	●	
Access to all new e-learning modules	●	
Phishing simulation	●	
Reporting	●	
Awareness posters and cartoons		●
Classroom training		●

BASELINE AUDIT

The outcome of the baseline audit is the starting point of your company's security awareness program and will be used to tailor the program to the needs of your company.

KICKOFF SESSION

Involving and motivating your staff to improve their security awareness skills is very important for turning the program into a success. Therefore the kickoff session should be a fun event. Employees get a sneak preview for improving their skills and sharing real-world examples. A security awareness quiz is also part of the session. The big advantage of the kickoff session is that the members of your program start off at a much higher level of knowledge and awareness.

CLASSROOM TRAINING

Cybersecurity is a difficult matter for the average member of your company. Moreover the applicable laws and regulations for data privacy are complex. Our experienced instructors address all of the topics in common language, linking to the experiences encountered in one's daily job. Training sessions take 2 hours and are taught in an interactive way to encourage every student to get involved. The maximum number of students per training session is 25. Classroom training is very valuable as an accelerator of secure behavior.

E-LEARNING

All employees will have access to our e-learning platform. The platform contains various modules, which take about 5-15 minutes each. The modules

consist of animations, videos, scenarios and tips and tricks. You can build your own program choosing modules, choosing timelines, choosing language and adding tests. For instance you can offer your employees one module once or twice a month, this way security awareness is on the top of their minds on a regular basis.

PHISHING SIMULATION

Phishing simulations and audits are useful tools to offer employees a chance to put their knowledge into practice without exposing the company to any risks. As TD SYNEX's program is designed to motivate people, employees who are trapped by the simulation, get a friendly message. Informing them that it is only a test and providing them with tips and tricks to avoid a recurrence in the future. Phishing simulations can be announced beforehand, when unannounced phishing simulation may be unethical for your company.

AWARENESS POSTERS AND CARTOONS

Posters and cartoons are made available for you free of charge and can be tailored to your corporate design. The easiest way to keep employees aware and involved in the program!

REPORTING

The reporting tool of the e-learning platform provides real-time information on the progress and results of users and allows administrators to generate reports and certificates for users and user groups.

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INTRODUCTION TO SECURITY AWARENESS

What is the essence of information awareness and what are the risks and consequences of employees' actions?



STRONG PASSWORDS

Information security begins with a strong password. How does one set strong and easy to remember passwords?



BROWSING THE WEB SAFELY

We browse the web on a daily basis. How do you browse the web safely?



SECURE CONNECTION (HTTPS)

What is the importance of a secure connection (HTTPS)?



INFORMATION IN THE CLOUD

We increasingly work in the cloud. How do you use cloud services safely?



THE BIGGEST THREATS ON THE WEB

Dangers lurk everywhere. What is cyber crime and what dangers does it entail? We increasingly work in the cloud. How do you use cloud services safely?



PHISHING

The biggest digital threat to organisations. What is phishing, how do you recognize phishing and how should you react?



A SECURE COMPUTER

The computer is indispensable. What should and should not be done to use the computer safely and how do you keep it virus free?



A SECURE WORKSPACE

How do you contribute to a secure workspace in which information is handled with care?



DESTROYING DATA

Information is the new gold. How do you destroy physical and digital data in a safe and correct way?



SOCIAL ENGINEERING

How do you recognize social engineering scams? What should you do if they receive a suspicious phone call or unauthorized visitors?



SECURING MOBILE DEVICES

We bring our devices everywhere. How do you handle these devices correctly and how do you secure them adequately?



WI-FI

How can you work outside the office safely and how can you safely use Wi-Fi?



DOWNLOADING APPS SAFELY

We extensively use apps on our phones and tablets. How do you know if an app is safe to use?



USB STORAGE DEVICES

USB storage devices are very convenient to use, but also carry risks. How do you use USB storage devices safely?



PRIVACY

How do you treat personal data in day-to-day work? What are we allowed and not allowed to share?



BUSINESS EMAIL

COMPROMISE

Which methods do criminals use to swindle companies (digitally)? How do you recognize them and how should you react?



THE GDPR

What are the basic principles of the GDPR? What is personal data and how do you prevent data leaks?



ONLINE EXAMINATION

Employees' knowledge is tested with an online knowledge test.